



From

BT-VS/MKP

Product Management

Nuremberg

09.07.2021

## Release Letter

Products:	<b><i>H.264/H.265 Firmware for CPP14.1 HD/UHD/MP cameras</i></b>
Version:	<b><i>8.00.0155</i></b>

This letter contains latest information about the above mentioned firmware version.

### 1 General

This firmware release is a maintenance release for the new platform CPP14.

It is based on the initial release 8.00.0153.

This platform supports a family of SoC's (system-on-chip) which require variation in major components. The firmware is thus provided per sub-platform.

The sub-platform based on the first SoC is named CPP14.1, and the firmware is named accordingly.

The feature set of this FW 8.0 for CPP14 is based on the feature set of FW 7.80 for CPP7.3. Due to the technological nature of this new platform, the feature sets have their differences – some functionality was not reproducible, some is yet to come, while many new, never seen before functionalities have been introduced for the first time.

The “New Features” section thus lists the features inherited from FW 7.80 in addition to the unique features introduced with the new platform CPP14.

Features and functionalities missing are listed in the restrictions section.

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## 2 Applicable products:

- FLEXIDOME multi 7000i

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### 3 Important notes:

#### 3.1 *Two-factor authenticated firmware signature*

The security of the signature of the firmware file has been strengthened by using a two-factor authentication process for signing the final released firmware file.

The new signature protects from non-released versions being installed in production systems. As a result, pre-release (beta) versions, required sometimes in projects, need to have a special license installed prior to the firmware update. Requests for pre-release versions need to be handled via tech support tickets in order to allow tracking and require a concession signed by the customer.

#### 3.2 *“Originally manufactured” certificate*

All cameras are prepared to receive a unique Bosch certificate during production, assigned and enrolled by Escrypt LRA. These certificates prove that every device is an original Bosch-manufactured and untampered unit.

Escrypt is a Bosch-owned company, providing the Bosch certificate authority (CA).

Enrollment of the certificates in production is asynchronous to this firmware release.

#### 3.3 *Secure Element (TPM)*

All CPP14 devices incorporate a new secure crypto-microcontroller, which we call our Secure Element.

“A Secure Element is a tamper-resistant platform capable of securely hosting applications and their confidential and cryptographic data (for example cryptographic keys) in accordance with the rules and security requirements set by well-identified trusted authorities.”<sup>1</sup> In this specific case the requirements are defined in the Trusted Platform Module library specification defined by the Trusted Computing Group (TCG). As the Secure Element supports the main functionalities specified by TCG, the ones needed for an IoT device, it is often referred to as a “TPM”.

Due to security reasons, the firmware or functionality of the secure crypto-microcontroller cannot be altered in the field.

Thus, not all new security features become available on devices with older secure crypto-microcontroller hardware or firmware revisions.

#### 3.4 *Open Source Software*

Bosch Security Systems is an advocate of integrating open source software into its products. The use of open source software is noted in the *Service* menu on the *System Overview* page of every camera's web interface. For general information regarding open source software in Bosch Security Systems products, please visit <http://www.boschsecurity.com/oss>.<sup>2</sup>

<sup>1</sup> <https://globalplatform.org/wp-content/uploads/2018/05/Introduction-to-Secure-Element-15May2018.pdf>, page 1

<sup>2</sup> Examples: This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org/>). This product includes cryptographic software written by Eric Young ([ey@cryptsoft.com](mailto:ey@cryptsoft.com)). This software is based in part on the work of the Independent JPEG Group.

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## 4 Changes

- VCA frame rate has been set to half sensor frame rate, now processing every second image. This reduces system load in order to allow the required streaming performance. As a side-effect VCA objects may be detected later, overlays might slightly lag behind, and too fast moving objects might not be detected.
- VCA can be switched off per imager and does not impose any CPU load in this case.
- Tooltip is activated on CPU load indicator in top bar of web interface to provide more details.

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## 5 System Requirements

- Web Browsers:
  - Google Chrome
  - Microsoft Edge (Chromium based)
  - Mozilla Firefox
- Configuration Manager 7.41 or newer



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## 6 Restrictions; Known Issues

### User Interface

- If UAC is set to default in Windows 7, no snapshot or recording via LIVEPAGE is possible.
- Video and audio may be asynchronous during replay via Web page.
- If a VCA configuration using a rule engine is switched to a VCA configuration without using a rule engine, e.g. MOTION+ or IVA default configuration, the saved configuration is invalid. Forensic search with this configuration may lead to undesired search results.
- In Firefox, no audio is audible on the Audio Settings page.
- Opera mini for mobile devices cannot work in Intranets because it gets all pages through an opera proxy in the Internet. If there is no Internet connection no content is provided.
- When changing GUI language, the browser cache may have to be deleted and the web browser be reloaded before the language will be selected correctly.
- Google Chrome requires a plug-in for displaying TIFF images to properly show the reference image.
- Fluent decoding of buffered .mp4 video from camera is strongly dependent on the browser, Jerky video may occur, e.g. with Mozilla Firefox 52.0, which is not a camera malfunction.
- Shutter time values in preview window might slightly deviate from rounded values selectable from dropdown menu.
- Privacy masks and other orientation-related parameters must be checked and eventually re-assigned after rotating a camera.
- On-screen display stamping
  - Font size minimum is ensured for lower resolutions if per mill value would be too small.
  - Font size is automatically limited when maximum display stamping capabilities are reached though values may indicate differently. Limitation is evenly distributed over all defined stamping sections.
- A defective SD card may show 'device ok' status while being unusable. Check recording status for high level error description.
- Microsoft Edge may request re-entering the login credentials multiple times after reactivating a sleeping tab.
- [Stream limit settings change is directly executed without requiring the Set button.](#)



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### Encoding

- For H.264, only Main Profile using CABAC is supported. CAVLC is not supported.
- Frame rates in low light mode might vary and cause bit rate control to produce higher bit rates than set as maximum.
- With GOP structure set to IBP and IBBP the I-frame distance may not exactly correspond with the set value.
- For stream setting "Dual ROI" the maximum resolution of stream 2 might be limited regardless of a higher resolution selected in the encoder profile.
- Encoder quality regions are not implemented.

### Security

- When using certificates for mutual authentication, it must be ensured that the camera uses a solid and trusted time base. In case the time differs too much from the actual time, a client might be locked out. Then, only a factory default will recover access to the camera.
- Underscore character ("\_") and blank space are not allowed in common name in certificates.
- Excessive signing, e.g. due to very short video authentication signing interval, may have an impact on TLS connection setup.
- If software sealing is active and SNMP is disabled in Network -> Network Services, no SNMP trap will be sent out on seal break due to the disabled service. The seal break itself is logged.

### Network

- QoS values are set according to group Video/Audio/Control for UDP packets, but for TCP packets, only the QoS value for Video is inserted.



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### **VCA**

- Slow moving objects may not be detected. There is a minimum speed for objects to be detected as moving.
- IVA and flow need at least 12.5 frames per second video input frame rate. If IVA or Flow are configured, minimum frame rate of 12.5 must be set in ALC mode.
- There is only one configuration for IVA. When analysis type is changed, e.g. from IVA to IVA Flow, the former configuration is lost. Due to this, it is not possible to change the analysis type in a VCA profile switch.
- Due to a limitation of the script language that is used in the background, the delay timer for event-triggered VCA starts immediately when the configuration is set. A trigger event during this period does not restart the timer. Once the timer has elapsed, operation is as desired.
- "Too dark" alarm is not triggered under normal conditions due to the cameras low-light capabilities.
- VCA shapes are not synchronized with video when using the open source JavaScript library for decoding.

### **MOTION+**

- An alarm recording configured to be triggered by MOTION+ with masks may not be operational after reboot. Saving MOTION+ configuration without any changes recovers from that. Alternatively masks may not be used with MOTION+.





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### Recording

- LUN size for local recording via “Direct iSCSI” is limited to 2 TB.
- VRM version 2.12 or higher is required.
- In some cases formatting errors on external iSCSI drives may occur, which might need multiple tries to overcome.
- In rare cases it may happen that the owner of an iSCSI LUN is not displayed correctly. Recording is not affected, just previous owner remains displayed.
- If a device had primary and secondary recording running on SD card and is then added to a VRM system, the blocks used for primary recording will not be re-used, reducing the available recording space for the ANR recording. This can be solved by re-formatting the SD card.
- SD card recording performance is highly dependent on the speed (class) and performance of the SD card.
- With I-frame-only recording and audio also enabled for recording, audio will be fragmented or not audible during replay. Please disable audio recording in case of I-frame-only recording.
- Numbering of the recorded files on the replay page is not always contiguous. If snippets across block borders belong together, like pre-alarm and alarm recording, the snippets become logically united and only the lower file number is presented in the list.
- SDXC cards are formatted to FAT32 file system and not using the exFAT file system as being mandatory for SDXC standard compliance but fully recognized and accessible. The maximum size of 2TB is also supported with FAT32, once SD cards of that size might become available. FAT32 also increases portability to other than Windows platforms.
- If a local media is exchanged, existing former recordings are only discovered after rebooting the device.
- Physically removing the local storage media while recording causes the device to reboot. Recording must be stopped before removal.
- Changing audio format while audio is being recorded may cause unknown behaviour of the device and must be avoided.
- 5MP and larger JPEG streaming via RTSP is only possible with decoders supporting the ONVIF extensions.  
JPEG streaming via RTSP is based on RFC 2435. This RFC only allows for a maximum JPEG size of 2048 by 2048.  
With ONVIF, the original, larger JPEG headers can also be transmitted via RTP header extensions. Unfortunately, this only works with decoders using these extensions, i.e. it does not work with a standard VLC.
- After modifying account settings, e.g. FTP server address, to get the changes applied either switching posting off and on or restarting the device is required.
- The storage system indicator status must be ignored during formatting of an SD card.



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- Forcing the camera into an overload situation may cause undesired behaviour and in worst cases even recording gaps. It should always be ensured that the CPU load is not consistently around or at its maximum. This can be achieved by adapting encoder settings or avoiding too many tasks, e.g. client sessions, in parallel.
- Selection of streams for recording is limited to stream1 and 2 only.
- Encoder profile selection per stream is only possible for all four imagers simultaneously.

### Export

- FTP exported files which include audio in a format other than AAC must be renamed from .mp4 to .m4a to allow correct playback in QuickTime.
- With JPEG Posting active when device is booting, the first posted JPEG image may be a no-cam logo.
- FTP posting with resolution 1080p delivers JPEG with size of 1920x1072 pixels due to 16 pixel macroblock boundary of the JPEG encoder.
- If FTP export files contain only a few frames some players might not correctly replay such a file, or the replay is too quick to recognize something. The exported file is not corrupt though it might seem so.
- Files exported using continuous FTP backup for Rec. 2 where stream 2 is set to I-frames only mode contain wrong timing information and play back too fast.
- FTP export file size is always 100 MB if resolution change occurred in exported time span.
- Getting the file list from Dropbox may fail if there are too many objects (files and folders). Limit is approximately higher than 500 objects but also dependent on file name length etc.
- Using "export from memory" with pre-alarm recording exceeding the available memory will cause continuous recording on the account storage. Checking the memory requirement of the pre-alarm ring is advised to avoid unexpected memory consumption.



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**Miscellaneous**

- Before upgrading FW it is best practice to back-up all configurations first, incl. IVA and calibration.
- After reboot, the system time re-synchronisation may be delayed up to 9 seconds for SNTP respectively up to 14 seconds for time server protocol.
- AAC audio timestamps for UDP live video streams as well as for recording streams are based on 90 kHz instead of 16 kHz to ensure compatibility with Video SDK.  
AAC audio timestamps for TCP live video streams are based on the standard 16 kHz timestamps. Standard players should connect to live video with AAC audio using TCP.
- After changing the selectable camera mode via alarm input the switch back to a previous mode doesn't work anymore.
- Firmware upload stops recording when it fails or is terminated.
- Uploading a configuration file from a different camera platform may result in unpredictable behaviour.
- When combining CPU-intensive functions like e.g. encryption, watermarking, or dual recording, with high quality and high frame rate encoder settings, tuning of encoder profile settings might be required to avoid overload situations.
- No time change is allowed during the time when the "hour is repeated".
- Maintenance log file creation and download requires some time, though there is no progress indication, and needs to be waited for completion.
- Millisecond stamping is not supported.
- JPEGs with VCA overlay are not fully synchronized. Shapes might be slightly off.
- Audio back-channel in Chrome browser may be delayed when using an unsecure or unaccepted HTTPS certificate.
- In scenes with mixed lighting, the image appearance might be greenish. To solve this, switch the white balance mode to Sodium lamp Auto.
- Reboot of a FLEXIDOME multi 7000i in non-optimal light conditions may end in unfocused video.

Please check the respective release letter of a camera for further device-specific restrictions.



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## 7 Previous Revisions

### 7.1 *New Features with 8.00.0153*

- Support of the new multi-sensor camera FLEXIDOME multi 7000i.
- Quad-streaming capability providing three independently configurable H.264/H.265 streams plus M-JPEG stream per video imager.
- Stream prioritization for one of the H.264/H.265 streams per video imager.
- Support for next generation Secure Element microcontroller (TPM), supporting up to 4096 bit RSA keys
- Flexible on-screen display stamping
  - Font size can be defined per stamping section, resolution-independent by per mill of screen size.  
Font size will automatically be limited to the possible maximum size, evenly distributed over all stamping sections.
  - Text and background colours can be defined per stamping section.

Please note that the firmware running this platform inherits the functionality and features from firmware version 7.80 for platforms CPP6, CPP7 and CPP7.3. For a complete overview of the comprehensive feature set and the history of introduction refer to release notes of one of these platform firmware releases.